



SUPPLY CHAIN GRIEVANCE MECHANISM

At Bali Diamonds Ltd., we are committed to responsible sourcing within our diamond supply chain. Our grievance mechanism provides a structured process for stakeholders to report concerns, particularly around issues in the supply chain involving diamonds from conflict-affected and high-risk areas. We encourage interested parties to reach out if they have any concerns or grievances.

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Our grievance approach aligns with industry standards to ensure concerns are addressed thoroughly and responsibly.

Grievance Handling Process:

1. Receiving the Complaint:

Upon receiving a report, we will aim to gather a complete and accurate description of the grievance. We will maintain confidentiality and determine how the complainant wishes the issue to be resolved.

2. Assessment of the Complaint:

We will evaluate the eligibility of the complaint, determining if it falls within our supply chain's scope. If the issue cannot be addressed internally (e.g., if it involves an external supplier), we may refer it to the appropriate entity.

3. Internal Review and Action:

For grievances that can be addressed within our company, we will conduct a thorough review. This may include gathering information from relevant parties in our supply chain, identifying actions we can take, and monitoring the situation.

4. Resolution and Feedback:

Once a decision is made, we will communicate the outcome to the provide ongoing updates as necessary.

5. Record Keeping:

We will maintain records of all grievances and resolutions for a minimum of five years to ensure transparency and accountability in our supply chain practices.

Approved by:

Michael Yakoby,
President